

WARRANTY CLAIM FORM

ONLINE PURCHASE



BATHROOM | KITCHEN | LAUNDRY



1. Read Warranty T&C's



2. Complete Warranty Claim Form for Online purchases



3. Email your Claim & proof of purchase along with photos or video of the fault to warranty@firstchoicewarehouse.com.au



4. A customer service team member will contact you within 24 hours*

1. Warranty Terms & Conditions

Please tick box to acknowledge that you have read and understood the Warranty Claim T&C's

2. Complete Warranty Claim Form

Purchase Date:

Purchases Name:

Transaction No:

Product Code or Description:

Site Address:

Postcode:

State:

Contact Name:

Contact Phone Number:

Detailed description of fault:

3. Attach completed Warranty claim form along with:

- Proof of purchase
- Photos/Video **clearly** showing the fault. Email us at warranty@firstchoicewarehouse.com.au

4. We will contact you to discuss your claim within 24 hours*

NOTE: If the fault is of an urgent matter, you may contact our warranty department on 03 9357 5701 during business hours.

*24 hour period applies to standard business days & excludes weekends & public holidays

Need more information? Email us at warranty@firstchoicewarehouse.com.au